



Dear **Medimed** Member,

### **INTERNATIONAL TRAVEL INSURANCE**

All active beneficiaries from the age of 3 months up to and including the age of 84 years on **Medimed Medical Scheme**, active at the date of the event, qualify for International Travel Insurance underwritten by Zurich Insurance Company South Africa Limited.

Cover provided is limited to R1 000 000 per family and provides cover for up to 90 days per trip, irrespective of the number of trips made during the year. It is important that you read the policy document thoroughly in order to familiarise yourself with the terms and conditions of the policy.

#### **The 4 easy steps to follow to ensure that you are covered**

1. Contact 0860 329 329 / [travel@er24.co.za](mailto:travel@er24.co.za) or 010 205 3100 to activate your international travel cover when you are planning to travel. Please note that the turnaround time for receipt of policy documents is 24 working hours.
2. Read the policy document carefully to ensure that you understand all the terms and conditions. This will be available on the **Medimed** website ([www.medimed.co.za](http://www.medimed.co.za)) or from the **Medimed** customer care team.
3. Obtain additional insurance if required by following the steps below.
4. Keep all your insurance documents safely with you at all times whilst travelling.

#### **Additional cover**

As with any insurance product, exclusions apply and it is advisable to take out additional cover if:

- You are older than 84 years
- You will be travelling for more than 90 days
- You will be engaging in any form of manual labour
- You will be participating in any activities which could be considered hazardous (please see policy document for a list of sports for which there is cover)

A quotation for additional cover can be obtained through [travel@er24.co.za](mailto:travel@er24.co.za) or 0860 329 329.

Should you require any emergency medical assistance during your travel, contact the emergency number

**+27 10 205 3100** for assistance.

The assistance Company and their medical team will facilitate all necessary arrangements relating to your emergency.

Remember that assistance is but a phone call away. Relax and enjoy your travels!

The **ER24** Travel team.

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